MINT
SYSTEM UPGRADE INFORMATION

Mint.com

Introduction

As Houston Police Credit Union completes its system upgrade, Mint aggregation services may be interrupted for up to 5 business days.

> **NOTE:** You will be able to access online banking information by directly logging into HPCU's online and mobile banking services during the interrupted time.

Mint System Upgrade Information

Mint.com data is stored on Intuit cloud servers. Data is updated with every change and cannot restore data to a previous point in time.

For a successful account update, do not login into Mint.com for **Houston Police Federal CU** until 5 business days after **03/02/2020.**

During this time, the Mint.com server will automatically make the system upgrade for your activated accounts. If you log in into Mint.com during this time, you may see duplicate accounts, or an error displayed. Please do not attempt to change the status or make any changes in Mint.com during this time. After 5 business days, the accounts should reconcile showing your transaction history available.

If your accounts do not display current transactions after 5 business days, you may log back into Mint.com and click refresh ↻ to update the account. After the download completes, click the Transactions tab to view up to 90 days of transaction history.

Thank you for your patience during these changes!