

QUICKEN FOR MAC CONVERSION INSTRUCTIONS

Web Connect

Introduction

As Houston Police Credit Union completes its system upgrade, you will need to modify your Quicken settings to ensure the smooth transition of your data. Please reference the dates next to each task as this information is time sensitive.

To complete these instructions, you will need your login credentials for online banking.

You should perform the following instructions exactly as described, and in the order presented. If you do not, your online banking connectivity may stop functioning properly. This system upgrade should take 15–30 minutes.

Thank you for making these important changes!

Documentation and Procedures

Task 1: System Upgrade Preparation

- Backup your data file. For instructions to back up your data file, choose Help menu >
 Search. Search for Backing Up, select Backing up data files, and follow the instructions.
- Download the latest Quicken Update. For instructions to download an update, choose Help menu > Search. Search for Updates, select "Check for Updates" and follow the instructions.

Task 2: Optional task - Complete a final download before 02/28/2020

- 1. Select your account under the **Accounts** list on the left side.
- 2. Choose Accounts menu > Update Selected Online Account.
- 3. Sign into online banking and download transactions for an account.
- 4. Import the transactions.
- 5. Repeat steps for each account (such as checking, savings, credit cards, and brokerage) that you use for online banking or investing.

Task 3: Reconnect Accounts at Houston Police Federal CU on or after 03/02/2020

- 1. Select your account under the **Accounts** list on the left side.
- 2. Choose **Accounts** menu > **Settings**.
- 3. Select Set up transaction download.
- 4. Enter **Houston Police Federal CU** in the Search field, select the name in the Results list and click Continue.
- 5. Log into https://www.hpcu.coop/. Download a file of your transactions to your computer.

NOTE: Take note of the date you last had a successful connection in your Quicken account. If you have overlapping dates in the Web Connect download, you may end up with duplicate transactions.

6. Drag and drop the downloaded file into the box **Drop download file**.

NOTE: Select **Web Connect** for the **Connection Type** if prompted.

7. In the **Accounts Found** screen, ensure you associate each new account to the appropriate account already listed in Quicken. Under the **Action** column, select **Link** to pick your existing account.

IMPORTANT: Do **NOT** select **ADD** under the action column unless you intend to add a new account to Quicken.

- 8. Click **Finish**.
- 9. Repeat steps for each account to be connected.